

Reconnect with Care: It's Safe to (Re)Connect with HIV, STI and Hep C Care

Your Health is our Priority

Have you delayed or avoided medical care because you're worried about potential exposure to COVID-19?

It is important to seek care when you need it, including HIV viral load monitoring and routine STD testing if you are a person living with HIV

Please visit [SFHIVNavigation](#) or [SFHIVCare](#) to help you re-establish healthcare

In Person Visits: What are San Francisco providers doing to lessen your risk of exposure to COVID-19?

All healthcare providers in San Francisco are required to follow specific requirements and best practices to keep you safe.

- Vaccinations:** Many service provider staff are already fully vaccinated at the majority of service sites. All others will be eligible soon. Vaccines for all are on the horizon and will be announced at SFDPH.org.
- Masks for Staff:** All staff wear masks. The type of mask staff members wear is determined by the type of care they provide, to best ensure their safety and the safety of our patients.
- Screening for COVID-19 Symptoms:** All patients and visitors are screened for COVID-19 symptoms.
 - ✓ Prior to your appointment: You will be contacted by your clinic to ask whether you are experiencing any symptoms
 - ✓ When you arrive: You and anyone with you will also be asked about any cough, fever and other symptoms of respiratory virus infection that you or others in your household may be experiencing
 - ✓ Staff are screened for COVID-19 symptoms each day
- Hand Sanitizer:** Hand sanitizer is available at the entrance and at other locations throughout all care facilities.
 - ✓ Everyone is asked to sanitize their hands when they enter the building
 - ✓ Each health care staff member sanitizes their hands before and after seeing each patient
- Common Areas:**
 - ✓ Appointments are scheduled to ensure that fewer people are in clinics at any given time.
 - ✓ Areas such as waiting rooms, lobbies and restrooms are frequently cleaned with approved products and with special attention to frequently touched surfaces including doorknobs, armrests and handrails.
- Floor Markings and Furniture Rearrangement:** To support social distancing, you may see:
 - ✓ Floor markers to show people where to stand for check-in and check-out
 - ✓ Furniture rearranged to create more space between patients

In addition to in-person care, what other visit options are available?

Providers also offer remote services via telephone, email, secure apps, or video conference. Some providers may provide tablets for telemedicine visits, please check with your provider.

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Is public transportation safe?

MUNI, BART, and ride-share companies must comply with [state](#) and city COVID-19 prevention requirements, including:

- ✓ Regular and thorough cleaning of high traffic areas within transit and rail stations, in transit and rail vehicles, and on ferries and boats
- ✓ This includes but is not limited to: seats, arm rests, door handles, seat belt buckles, light and air controls, walls and windows, grab handles, pull-cords and buttons used by riders to request a stop
- ✓ Installing air cleaners and upgrade air filters to the highest efficiency possible
- ✓ Ensuring physical distancing of at least six feet between operators and passengers

Helpful links to resources to [Protect Yourself When Using Transportation](#).

I have a question about the COVID-19 vaccines, am I eligible?

Yes! People Living with HIV are now eligible to get a free vaccine to protect against COVID-19

For people living with HIV, COVID-19 vaccines bring the same benefits as they bring to all individuals and communities—prevention of severe disease due to SARS-CoV-2 and potentially reduced transmission of the SARS-CoV-2 virus

How can I sign-up to get vaccinated?

If you have internet access:

- ✓ Visit **My Turn** (<https://myturn.ca.gov/>) to sign up for notifications and schedule appointments.
- ✓ Visit <https://sf.gov/vaccine-sites> to find out where to get a vaccine.

If you do not have access to the internet:

- ✓ Call your healthcare provider
- ✓ Call local pharmacies for appointment availability
- ✓ Call the COVID-19 Hotline at 1-833-422-4255 (M-F 8AM-8PM, Sa-Su 8AM-5PM)

I'm signed up, but need help getting to the vaccination site

- ✓ Muni and Paratransit are **free** to and from your COVID-19 vaccine
- ✓ SFMTA is providing additional access to taxi service for those who use the [Essential Trip Card](#). Have your vaccine appointment confirmation ready to show SFMTA staff

HIV & COVID Resources

- [COVID-19 Vaccines and HIV](#)
- [CDC: What to Know About HIV and COVID-19](#)
- [Webinar: The New Vaccines, Attitudes Toward Vaccination, and the Biden Covid-19 Task Force](#)
Presentations by Monica Gandhi, MD, MPH and Eric Goosby, MD
- Jan. 28th Getting to Zero (GTZ) Consortium meeting, [presentation slides](#) and [recording](#).
- Getting to Zero SF website: [Community](#) and [CBOs/Providers](#)